

MEMORANDUM

TO: All PCM Facilities

SUBJECT: COVID-19 – Returning to Normal Operations

DATE: May 19, 2020

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PrimeCare Medical, Inc. (“PCM”) has been in existence for 34 years. Our sole business is providing full-service health care in county correctional facilities. We provide this care to 80 facilities in 5 states throughout the Northeast. We have had experience dealing with potentially disastrous viral outbreaks before and are currently fighting COVID-19. Relying on input from the Center for Disease Control and Prevention (“CDC”) and other recognized world health entities we have implemented our pandemic policy in all our facilities. This implementation included the dissemination of significant education to our staff, security staff and the inmates/patients. Since mid-March, we have held weekly teleconferences open to all our clients wherein we provide additional information and updates.

Universally, correctional facilities are recognized as having one of the highest potentials for turning into a COVID-19 “hot bed.” This is due to not only the often-present overcrowding and the inability to practice social distancing, but also the general health condition of the inmate/patient population. We are pleased that to date we have been able to avoid some of the catastrophic spread that has occurred in other hot bed sites such as nursing homes. In addition to proper use of PPE, some of the most effective tools to combatting the spread of the disease in a correctional setting is the ability to reduce movement within the facility and have open cells/blocks where appropriate quarantining and isolation can be accomplished.

We applaud everyone for taking the appropriate steps necessary to reduce the inmate population. This has enabled us to accomplish appropriate quarantining and isolation. In our opinion this has significantly contributed to our ability to avoid having any asymptomatic positives spread the virus throughout the facilities. Likewise, the reduction of visitors, whether personal or attorneys, has had a beneficial impact.

Although there are numerous debates occurring as to when it will be appropriate to re-open the Country, we do not believe now is the time to increase the inmate population. This is for several reasons.

First, it will significantly reduce or eliminate the ability to quarantine and isolate appropriately. This, in and of itself, is the biggest threat to a significant outbreak.

Second, combatting COVID-19 places a significant strain on our staff and that of security. As a Company, we have developed a very thorough intake process. It is our belief this is the most important encounter our staff will have with the inmate/patient. It is our effort to reduce the chance

an inmate enters the facility with an unknown or undisclosed health concern that places them at risk for a serious adverse event. In addition to the standard TB tests, we perform other diagnostic tests on each inmate such as pregnancy tests and glucose checks. This process can take more than 30 minutes per inmate. As a result of the pandemic, our staff has now been charged with taking twice daily temperatures on all new intakes and all suspected positive cases. In addition, we are taking daily temperatures of the majority of all other inmates and every inmate at least twice a week. We are accomplishing this while having our staff leave medical and travel to the various areas of the facility to reduce large inmate movement. These tasks are completed in addition to the normal services provided; multiple medication passes, accu-checks, chronic care appointments, responding to sick-calls and, of course, emergencies. Likewise, security staff are called upon to conduct and oversee additional facility cleaning and escorting of our staff.

Third, as a Company, it has been our experience that the greatest source of COVID-19 is being brought into the Facility from the outside. More intakes mean more potential sources from those arrested, as well as the arresting authorities.

Finally, the supply of PPEs is critically low. In our efforts to combat the spread of the disease we recommend all inmates be provided masks (as well as our staff and security). Furthermore, the more inmate/patient interaction, the more one will have to change masks, gloves, gowns and face protection. An influx of new intakes will speed up the depletion of these resources.

We have been asked, if now is not the time to return to normal correctional operations, when is? As referenced above, there is great disagreement as to when the Country can start to open safely. We can tell you from our experience the introduction of the disease in the correctional setting has lagged behind that of the community in general. As a result, we believe the presence of the disease will continue to trend upward for several weeks. In addition, although the presence of COVID-19 in your particular area may be low, not all of your intakes have remained exclusively in your area during the Pandemic. We believe in 30 days there will be more data available to better address the question of when operations should start to return to normal.

If such a delay is not permissible, we believe certain steps should be taken. Although generally more intakes will be occurring, serious consideration should be given to avoid short intermittent sentences or confining those in a high-risk group; over 50, respiratory issues, diabetic, immunocompromised. When possible, intakes should be scheduled to limit those who will have to wait for an extended period of time. In addition, we recommend continuing the daily temperature checks of all individuals entering the facility, quarantining new intakes for 14 days, limiting movement within the facility and testing when clinically warranted.

Thank you for your attention in reviewing this information. Should you have any questions or want additional information please do not hesitate to contact us.